

QUALITY POLICY

PO.K.01-Rev.00-27.12.2022



This policy aims to sustain the quality management system throughout the activities of Arzum Elektrikli Ev Aletleri Sanayi ve Ticaret A.Ş. ("Arzum", "Company").

As Arzum, we ensure the requirements of the ISO 9001 Quality Management System and commit to making continuous improvements to enhance our quality performance across all our processes.

Accordingly, in alignment with its innovative and sustainable growth objectives, Arzum aims to increase the satisfaction of all stakeholders and raise the value-for-money balance by improving product, service, and operation quality through a philosophy of continuous improvement.

It carries out activities to become a preferred employer and to achieve operational excellence. To this end, it organizes systematic continuous improvement activities and ensures compliance with all legal and applicable requirements.

This Procedure was approved by the Board of Directors' resolution dated 27/12/2022 and numbered 2022/32, entering into force on the same date, and any amendments to this policy shall be subject to the approval of the Board of Directors.

REVISION HISTORY

REVISION NO	REVISION DATE	DESCRIPTION OF THE AMENDMENT	REVISED BY
00 (1st Launch)	27.12.2022	First launch	-